

Quality Assurance Matters



Interjurisdictional Practice

The Quality Assurance Committee is appointed by the NLCSW Board of Directors. One of its' activities is to promote high practice standards in social work to ensure ethical, professional and high-quality service delivery in the public interest.

In keeping with the [2024 CASW Code of Ethics](#) and [NLCSW Standards of Practice](#), the QA Matters series has been designed to place a spotlight on practice standards social workers must adhere to in professional practice. This release focuses on Interjurisdictional Practice.

Registered social workers in Newfoundland and Labrador (NL) have a professional responsibility to be aware of regulatory and practice requirements when providing social work services across jurisdictions. Jurisdictions outside of NL have their own regulatory requirements related to the delivery of social work services within their jurisdictions. Therefore, RSW's in NL must be aware of and comply with the regulatory/ registration requirements in the jurisdiction where the client is located and receiving services prior to engaging in service delivery across jurisdictions. This applies to face to face or electronic service provision in that jurisdiction.

Access NLCSW's full range of Interjurisdictional and Electronic Practice resources at [Electronic Practice - NLCSW](#). The committee encourages social workers to review these resources and keep an eye to monthly Updates for new documents that are released. Reviewing these resources can be claimed as continuing professional education (CPE) credits as per [NLCSW's CPE Policy](#).

Interjurisdictional Practice Standard

Social workers must:

- Comply with the regulatory requirements in the jurisdiction in which the social worker is registered and the jurisdiction where the client receives services.
- Have the appropriate professional liability insurance.
- Comply with legislation and reporting requirements (e.g., reporting child protection concerns) in that jurisdiction.

The practice resource [Technology Use in Social Work Practice](#) outlines best practices for technology use in social work practice and can be found here: [technology-use-in-social-work-practice-explanatory-document.pdf](#)